



Frequently Asked Questions - SLSP

1. Reader account

1.1. Why register?

Library users must have a SWITCH edu-ID account in order to benefit from the services of the SLSP libraries. By registering, you agree to the SLSP terms of use. Old RERO accounts will no longer be valid.

1.2. How do I register?

Procedures for:

[Users affiliated with a Swiss academic organization \(with AAI\)](#)

[Users not affiliated with a Swiss academic organization \(without AAI\)](#)

1.3. Can't create a SWITCH edu-ID account?

Please contact us. This applies to public authorities as well as to users who do not have access to an e-mail account.

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1.4. Why doesn't the history of my reader account appear?

Documents borrowed before December 3 and listed in [Explore](#) are not carried over into the new *swisscovery* system. The due dates of these documents can no longer be extended. The documents must be returned to the library and can be borrowed again under the new borrowing rules.

1.5. Where can I consult my loans prior to December 7?

You can continue to view your loans in your RERO account on [Explore](#) until March 2021. Use your usual library login to access them.



2. Borrowing Rules

2.1. What are the borrowing rules ?

- Materials may be borrowed for a period of **28 days**
- Five automatic extensions are possible (if the document has not been reserved by another person)

3. Data Protection

3.1. What happens to my data?

When you register, SLSP imports your personal data (name, date of birth, address, telephone number) from your SWITCH edu-ID account into the new *swisscovery* research portal. When you register, you agree to this data being transferred to SLSP. From then on, the reader's data will be hosted on a server in Europe.

You can change your personal data in your [SWITCH edu-ID account](#) at any time. You alone manage your data and are responsible for keeping it up to date. Changes will be automatically forwarded to *swisscovery*. Library-specific data such as loans, orders and fees are available directly in *swisscovery*.

You can delete your user account at any time, as long as there are no open transactions (loans or fees). To do this, delete your SWITCH edu-ID account or contact SLSP via swisscovery@slsp.ch.

Transaction data is regularly anonymized and accounts in *swisscovery* are deleted after 10 years of inactivity.

Further information on [data protection](#) can be found on the SLSP website.